



COMMUNITY HEALTH
IMPROVEMENT PARTNERS
making a difference together



**Independent
Living Association**

by Community Health Improvement Partners

ILA Business Development Course: *Conflict Resolution*

**Independent Living Association (ILA)
San Diego County invites you to attend**

**Guest Speaker:
Lisa Salazar, AMFT**

**ILA Subject Matter
Expert**



**Thursday, August 22, 2024
10:00am - 11:00am**

**What will I
learn?**

Attendees will learn **effective strategies and techniques for understanding, managing, and resolving conflicts to enhance communication, professionalism, and overall outcomes in various settings.**

**Who should
attend?**

This course is intended to support **ILA Operators** in strategies for **conflict resolution**, in order to gain knowledge to benefit and support tenants with behavioral and mental health conditions.

**Why should I
attend?**

Learn about **helpful topics, including: managing and resolving conflicts, improving communication and enhancing productivity.** Ask questions during a **Q&A portion.**



WE LOOK FORWARD TO YOU JOINING!

Register via Zoom:

<https://tinyurl.com/ILAConflictResolution>



COUNTY OF SAN DIEGO
HHSA
HEALTH AND HUMAN SERVICES AGENCY

ILA San Diego is facilitated by Community Health Improvement Partners and funded by the County of San Diego Health and Human Services Agency's Behavioral Health Services through the Mental Health Services Act.



**LIVE WELL
SAN DIEGO**