



**Independent
Living Association**

by Community Health Improvement Partners



Business Development: **COMMUNICATION & DE-ESCALATION**

**GUEST SPEAKER:
LISA SALAZAR, LMFT**



**Thursday, October 10, 2024
10:00 am - 11:30 am**

Benefits:

Learn industry best practices when communicating and de-escalating an issue within shared housing.

WHAT WILL YOU LEARN

- Learn communication techniques
- Communication vs. De-escalation
- Techniques for crisis prevention
- Discover your unique style

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SAN DIEGO**